

# Consumer Credit Counseling of Maryland and Delaware



"We feel that the Standards are important as they ensure excellent, quality counseling for our clients. Our adoption of those Standards shows to our clients that we aim high in our delivery of counseling services. The impact that these standards have had on us is a truly positive one in that we are recognized as "Professionals"! By our "living & breathing" the National Industry Standards, our clients are reassured that they will be treated with respect and empathy. We find that they are more comfortable in sharing their stories with us and we believe that our clients are trusting of us as a result of the Standards. The National Industry Standards have taken our agency to the next level and we are appreciative of the support they have provided to our agency."

***Thomas Simonton***  
***Director, Housing Counseling Services***  
***CCCS of Maryland & Delaware***  
Visit them at [www.cccs-inc.org](http://www.cccs-inc.org)



Homeownership  
Done Right.™

## National Industry Standards for Homeownership Education and Counseling

[www.homeownershipstandards.org](http://www.homeownershipstandards.org)