Wayne Metropolitan Community Action Agency

April 8, 2016

"The National Industry Standards are the perfect complement to Wayne Metro CAA's mission and guiding principles, the driving force behind our programs and services. By exemplifying The Standards our counselors demonstrate the effectiveness of homeownership counseling and education while lending credibility to their craft and instilling confidence in clients. Since adopting The Standards we have developed more robust partnerships with industry stakeholders and built capacity to deliver high quality services in Detroit and Southeast Michigan."

Dannielle Bills
Homeownership Programs Manager
Wayne Metropolitan Community Action Agency
Visit them at www.waynemetro.org